



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANT(s): Eastvold, Roger CONF. NO.: 7013
SERIAL NO.: 10/074,411 ART UNIT: 2154
FILING DATE: February 12, 2002 EXAMINER: Patel,
Ashokkumar B
TITLE: SECURE REMOTE DIAGNOSTIC CUSTOMER SUPPORT
NETWORK
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AMENDMENT UNDER 37 C.F.R. § 1.114

I. INTRODUCTION

This is in response to the Office Action mailed March 29, 2007 (Paper No./Mail Date 20070326) in regard to the above-identified patent application. Reconsideration of the rejection of the claims is respectfully solicited in light of the following amendment and remarks.

Please amend the Application as follows: